

# Finding What You Need at vlct.org

## Not a Member of VLCT?

Please understand that VLCT is a resource for its members. If you are not a municipal official and have questions about Vermont municipal government, please contact the [Vermont Secretary of State's Office](#).

Members of the press may email questions or requests to [press@vlct.org](mailto:press@vlct.org).

Businesses and Organizations: Learn about the variety of ways to partner and advertise with VLCT through our [Business Alliance Program](#).

## VLCT Members

For help finding answers to many questions commonly asked of VLCT staff, please use the search field or our comprehensive [Resource Library](#) to find particular content, such as MAC FAQs or Loss Control Guidance. You can also use the information below as you become acquainted with our website. For urgent requests, please call 1-800-649-7915. Our ["Questions? Call Us!" reference sheet](#) can help you ask for the right person.

## Municipal Inquiry Service

[MAC's Inquiry Service](#) is open Monday – Friday, 8:30AM – 4:00PM. MAC staff normally respond within 24-48 hours, but when busy they might need up to 72 hours to respond to non-urgent questions.

## Municipal Assistance Center

Be sure to check the drop-down entries under "[MUNICIPAL ASSISTANCE](#)" in the blue menu bar and the many Municipal Topics webpages. Additional MAC resources are among the drop-down entries under "RESOURCES" in the blue menu bar.

## Insurance

Learn about VLCT's PACIF and VERB insurance programs and services by [clicking here](#) and by exploring the drop-down entries under "INSURANCE" in the blue menu bar. PACIF members: to report a Property/Casualty or Workers' Compensation claim, [click here](#).

## American Rescue Plan Act (ARPA)

Access our growing body of [ARPA information here](#) or email [ARPA@vlct.org](mailto:ARPA@vlct.org) to pose questions related to ARPA funding.

## Advocacy

Learn more about our legislative [advocacy work here](#). For questions, please email [advocacy@vlct.org](mailto:advocacy@vlct.org). You can also browse issues of our [Weekly Legislative Report](#).

## VLCT Trainings & Events

To see what trainings and events are currently scheduled, refer to our [events calendar](#). Access recordings of past webinars in our [recorded trainings library](#) (free) or our [online bookstore](#) (paid).

### Membership & Billing Questions

For questions relating to your membership or billing, please email [finance@vlct.org](mailto:finance@vlct.org).

Publication Date

07/28/2021