

Insight Management Reports



Flexible and Easy to Use

EQUIFAX TAX MANAGEMENT SERVICES

Privacy Policy → Contact Us → Logout → **JULIE A HARRISON**
TEST EMPLOYER - 30006

- webManager
- Insight Reports
- My Account
- Resource Center

webManager Main Menu

Notice Something NEW! We have improved our webManager site to offer faster, easier access to valuable tax management services. [Don't show me this again](#)

Insight Reports
[New Report](#)
[My Reports](#)
[Client Support](#)
[Known Issues](#)

My Account
View and update your personal information, security and notification settings. Change PIN and update your PIN enrollment. [more](#)

Resource Center
Forms, separation checklist, FAQs, contacts and other resources. [more](#)

[Terms and Conditions](#) →

Equifax and the Equifax marks used herein are registered trademarks of Equifax, Inc. © 2013 Equifax Workforce Solutions, a/k/a TALX Corporation, a wholly owned subsidiary of Equifax Inc., Atlanta, Georgia. All rights reserved.

Report Selection

Insight provides access to standard and custom versions of key reports



[Privacy Policy](#) →

[Contact Us](#) →

[Report Glossary](#) →

[Logout](#) →

JULIE A HARRISON
TEST EMPLOYER - 30006

webManager

Insight Reports

[New Report](#)

[My Reports \(0\)](#)

[Company Message](#)

[Select Company](#)

[Client Support](#)

My Account

Resource Center

New Report

Select a link below to create a new report.

Data current through: 01/23/2013

[Unemployment Summary](#) - The Standard Report provides you with a comprehensive view of your organization's unemployment activity for the most recent week, month or quarter.

[Custom Unemployment Summary](#) - You can create a custom report by selecting the unemployment activity measures in which you are most interested. This report will allow you to select any date range up to three years from today, as well as schedule individual detail reports.

[Unit Performance Analysis](#) - This report allows you to compare locations across your organization against key measures you specify.

[Custom Unit Performance Analysis](#) - This report tells you how each location within your organization is performing with regard to key unemployment activity measures. It helps you to identify locations that may need help reducing unemployment costs.

[Executive Summary](#) - This report is a condensed, single-page, version of the Unemployment Summary. The results displayed represent a high level overview of the most critical aspects of your claim and hearing activity, along with the corresponding costs. Also included is a review of the compliance issues with the greatest potential for having a significant impact on your unemployment costs.

[Period Charge](#) - This report details your organizations charge activity by state. Information is provided here as it is made available by state. Most states release this charge information quarterly or annually.

Creating a Report – Client Reporting Groups

Aligns reporting structure based on client configuration

- webManager
- Insight Reports
 - [New Report](#)
 - [My Reports \(0\)](#)
 - [Company Message](#)
 - [Select Company](#)
 - [Client Support](#)
- My Account
- Resource Center

Report Parameters

Select the report parameters for your report. When you have chosen all of the required parameters, click 'Continue'.

* Required Field

Data current through: 01/23/2013

Report Header:

Reporting Structure (SMLMKS, Inc. - A533):*

- SMLMKS, Inc.
 - DIGLLJ, Inc.
 - EFHLIE, Inc.
 - EGILFC, Inc.
 - FDKIIG, Inc.
 - GKJKHH, Inc.
 - HGGFHH, Inc.
 - KIJMOR, Inc.
 - KJJMN, Inc.
 - KQORQP, Inc.
 - LPJKRN, Inc.
 - MJIIDJ, Inc.
 - MJMJKM, Inc.
 - MRMKJK, Inc.

Date Range:*

- Last Week
- Last Month
- Last Quarter
- Custom Date Range (24 month maximum. Start Date can be no earlier than 1/1/2010)
 - Start Date:
 - (mm/dd/yyyy)
 - End Date:
 - (mm/dd/yyyy)

Reference Period:

- None
- Previous Period
- Same Period, Last Year
(Allows you to compare periods side by side)

System capabilities allow limited user access

Data for the units you select will be aggregated. To compare data for multiple units (regions, districts, locations, etc.) please use the **Unit Performance Analysis** report.

Standard Unemployment Summary

1 of 1

[Back](#) [Print](#) [Edit Parameters](#) [Save](#) [Export](#) [My Reports](#)

Test Report

Unemployment Activity Performance Summary

3/3/2013 - 3/9/2013

Financial Impact *Detailed results are available by clicking the links below.*

4/1/2013 - 5/2/2013

Charge Credits Received	(\$94,228.28)
Total Liability Avoided Or Suspended	\$821,813.52
Total Benefit Charges Received	\$1,886,123.46



[View Chart](#)

Activity/Performance Summary *Detailed results are available by clicking the links below.*

4/1/2013 - 5/2/2013

Separations Received	3,613
Discharges	293
Voluntary Quits / Resignations	996
Lack Of Work / Lay-Offs	1,839
Partially Unemployed	355
Poor Performance - No Misconduct	58
Other Separation Issues	72
Claims Processed	2,924
Total Potential Liability	\$12,181,067.56
Misconduct Discharges	107
Potential Liability	\$222,790.43
Voluntary Quits/Resignations	0



[View Chart](#)

Provides data regarding key performance metrics.

Gain access to the detail for each section by clicking on the segment heading in blue.

All report content can be exported to Excel or other software tools.

Key Metrics – Claims Activity and Information Requests

Misconduct Discharges	107
Potential Liability	\$222,790.43
Voluntary Quits/Resignations	0
Potential Liability	\$0.00
Partially Unemployed	483
Potential Liability	\$2,112,540.94
Lack Of Work	0
Potential Liability	\$0.00
Poor Performance - No Misconduct	23
Potential Liability	\$96,922.03
Other	100
Potential Liability	\$311,065.47



[View Chart](#)

Late Claims Received	26
% Of Claims Processed	0.89%
Potential Liability	\$86,181.61



[View Chart](#)

Requests For Information	506
Request For Initial Separation Information	438
Requests For Additional Details	68
Average Lead Time Provided On Requests	8
Email	75
Fax	0
Phone	431
CaseBuilder	0
Untimely Responses From Employer - (Client)	14
% Untimely	2.77%

Key Metrics – Claim Protests and Decisions

Claims Protested 254

Protest %	8.69%
Potential Liability	\$754,022.59



[View Chart](#)

Claims Not Protested 2,670

Potential Liability	\$11,427,044.97
---------------------	-----------------

Claim Decisions Received 350

Won	305
Potential Liability Avoided Or Suspended	\$707,821.97
Win %	87.14%
Lost	45
Potential Liability	\$239,683.38



[View Chart](#)

Appeals Filed 8

Potential Liability	\$40,635.96
---------------------	-------------

Hearings Scheduled 40

Potential Liability	\$114,246.55
Employer Requested	5
Claimant Requested	35
Representative Attended	8



[View Chart](#)

Key Metrics – Hearings and Appeals Activity

Hearings Scheduled 40

Potential Liability	\$114,246.55
Employer Requested	5
Claimant Requested	35
Representative Attended	8



[View Chart](#)

Hearing Decisions Received 29

Won	22
Potential Liability Avoided Or Suspended	\$76,137.04
Win %	75.86%
Lost	7
Potential Liability	\$36,963.34
Employer Appeal - Win %	60%
Potential Liability Avoided Or Suspended	\$2,695.41
Claimant Appeal - Win %	78.26%
Potential Liability Avoided Or Suspended	\$73,441.63



[View Chart](#)

2nd Level Appeals Filed 2

Potential Liability	\$7,541.38
---------------------	------------

Key Metrics – Overall Win and Contestable Claims

Overall Win Rate (%)	88.1%
Total Liability Avoided Or Suspended	\$821,813.52
Overall Loss Rate (%)	11.9%
Total Unfavorable Liability	\$233,706.57
Total Potential Liability	\$1,055,520.09

Results By Separation Reason *Detailed results are available by clicking the links below.*

4/1/2013 - 5/2/2013

Misconduct Discharge Separations	114
Won	87
Win %	76.32%
Lost	27
Voluntary Quits / Resignation Separations	161
Won	147
Win %	91.3%
Lost	14



[View Chart](#)



[View Chart](#)

Key Metrics – Compliance Issues

<u>Claims Received Too Late To Protest</u>	7
% Of Claims Not Protested	0.26%
Potential Liability	\$36,353.96
<u>Separation Info Requested - No Response</u>	13
% Of Claims Processed	0.44%
Potential Liability	\$35,311.92
<u>Not Protested At Client Request</u>	3
% Of Claims Processed	0.1%
Potential Liability	\$25,682.80
<u>Decision Received Too Late To Appeal</u>	1
% Of Claims Processed	0.03%
Potential Liability	\$0.00
<u>No Further Appeal Requested By Employer</u>	1
% Of Unfavorable Decisions	1.89%
Potential Liability	\$5,976.26
<u>Hearing Notice Received After Hearing Date</u>	3
% Of Hearings Scheduled	7.5%
Potential Liability	\$8,296.96



[View Chart](#)



Identify potential missed opportunities and work with Equifax to develop a plan for improvement

Importance of Compliance – “Requests for Information – No Response”

Non-compliance of even a single location within a state can lead to higher tax rates for all locations within a state

Employee ID	Last Name	First Name, MI	State	Federal ID	SUI / SAN	Location ID	Location Desc	Request Date	Response Due Date
809-30-2146	ACHOCA	ABDU, L	IN	23-3102690	491856	610635300	OBFUSCATED LOCATION	4/4/2013	4/15/2013
808-75-3502	ACHRISTMAS	ABDIKAR	OR	95-2051630	01972869	000006269	N/A	4/8/2013	4/8/2013
808-51-5371	ACINO	ABDDA, F	VA	36-3797749	0004868382	000001478	N/A	3/30/2013	4/4/2013
835-45-7829	ACKCLOUDD	ABDIKADER, D	AR	23-3102688	000246986	500275100	OBFUSCATED LOCATION	4/5/2013	4/11/2013
808-39-4974	ACKDERMAN	CHANTELLJ, S	IL	26-3674561	4554987	000002482	QLQNQP, Inc.	3/29/2013	4/8/2013
843-56-0752	ACEKPMAN	ABDUSSAIAN, E	FL	23-3102688	2372803	500717700	N/A	4/5/2013	4/9/2013
813-96-5559	ACKERLYMCKE	ADJO, B	TX	23-1530221	112287531	000005399	MGINIH, Inc.	3/29/2013	4/12/2013
839-30-5401	ACKERLYMCKE	FRANICIS, J	AL	23-3102688	0030125177	500086800	OBFUSCATED LOCATION	3/29/2013	4/3/2013
824-29-6235	ACORTES	ABBEYC	NC	23-2573585	0319105	500076100	OBFUSCATED LOCATION	3/26/2013	4/5/2013
842-66-3640	ADAMSANEES	ABBYTH, M	MN	95-2051630	002808340000	000006015	CHICB, Inc.	4/1/2013	4/8/2013
800-08-0042	ADAWENIE	ABDIKAFAR, J	PA	23-3102690	7286650	610658100	OBFUSCATED LOCATION	3/29/2013	4/4/2013

Detail Report – Late Claims

1 of 2

[Back](#) [Print](#) [Edit Parameters](#) [Export](#) [My Reports](#)

Detailed reports for each section are instantly accessible and data can be sorted by column heading while working in Insight

ARAMARK CORPORATION

Late Claims Received

4/1/2013 - 5/2/2013

Employee ID	Last Name	First Name, MI	State	Federal ID	SUI / SAN	Location ID	Location Desc	Claim Rec'd Date	Claim Effective Date
827-95-6012	ACHEKZY	ABDILAZIZ, C	CA	23-3102690	47595368	610635000	OBFUSCATED LOCATION	4/2/2013	5/27/2012
829-59-7224	ACKER	ABANZI, E	MI	23-2573585	1452526	110006800	N/A	4/5/2013	3/17/2013
843-71-0827	ACOSTARIOS	ABDISEMED	MI	23-2573585	1452526	000006658	N/A	4/8/2013	3/10/2013
823-95-6738	ACOUZZO	AARONDRA	MA	26-3674871	60073480	000000388	MLGPPH, Inc.	4/5/2013	3/17/2013
826-81-7219	ADSHED	ABDIJAMA, R	OR	23-3102690	13304890	640868600	OBFUSCATED LOCATION	4/3/2013	11/18/2012
809-29-3748	AGUIRRER	ABDIJ	CA	23-3102690	47595368	640778500	OBFUSCATED LOCATION	4/1/2013	1/6/2013
828-56-7175	AHAFT	ABDISALANH	SC	23-3102688	3794441	500163300	OBFUSCATED LOCATION	4/4/2013	5/21/2012
810-10-3745	AHLAWAT	ANNANGEL, L	AR	23-3102688	000246986	500189200	OBFUSCATED LOCATION	4/2/2013	12/18/2012
808-28-0189	AHODGSON	AMINAAMIN, J	CA	23-3102690	47595368	610635000	OBFUSCATED LOCATION	4/1/2013	2/24/2013
814-41-1028	AHOLA	ABDIK, L	CA	23-3102690	47595368	610635000	OBFUSCATED LOCATION	4/1/2013	12/30/2012
812-40-1392	AHRMANN	ABDIKAFAR	CA	95-2051630	13517669	000000955	MOPKHJ, Inc.	4/1/2013	1/6/2013

Exporting Data

The screenshot shows the EQUIFAX webManager interface. At the top, there is a navigation bar with links for Privacy Policy, Contact Us, Report Glossary, and Logout. Below this is a sidebar menu with sections for webManager, Insight Reports (including New Report, My Reports (0), Company Message, Select Company, and Client Support), My Account, and Resource Center. The main content area is titled 'Export' and contains the text 'Select an export format below and click 'Export''. Below this text are four radio button options: CSV (comma delimited), Pipe-delimited, Acrobat (PDF) file, and Excel. The 'Acrobat (PDF) file' option is circled in red.

Both Detail and Summary Reports can be exported into Excel, PDF and other formats for further review

***Note:** The Excel format is limited to capturing and displaying a total of 65,536 rows of data. If you suspect the number of rows contained in the report you are attempting to export will exceed this number, please export your file using the CSV option instead. Once your CSV file has been exported, it can then be opened with Microsoft Excel 2007 (right click on file when opening) and all associated Excel functionality will be retained.

Back Export

Sample Detail Report – Claim Decisions

	A	B	C	D	E	F	G	H	I	J	K	L	
1	Employee ID	First Initial	Middle Initial	Last Name	Federal ID	Legal Entity	State	Account Number	Location ID	Location Desc	Separation Date	Separation Reason/Issue	Separation Received
2	825-33-1637	A	R	AALDA	232778485	OOHMQ, Inc.	OR	3306852	200315100			No Separation Reason	
3	811-45-0738	A	M	AALDA	233102690	IIEGHH, Inc.	OR	3304890	640868600	OBFUSCATED LOCATION		No Separation Reason	
4	822-99-7058	A	M	ABDRABOU	233102690	IIEGHH, Inc.	PA	286650	610867500	OBFUSCATED LOCATION		No Separation Reason	
5	823-28-5297	A	D	ABGEWORNJ	233102690	IIEGHH, Inc.	PA	286650	610869600	OBFUSCATED LOCATION		No Separation Reason	
6	830-89-5299	A	D	ACHAVIANO	233102689	KNIHNM, Inc.	PA	286617	000000777			No Separation Reason	
7	810-94-0529	A	K	ACHAVIRA	233102690	IIEGHH, Inc.	NY	8411588	610617100	OBFUSCATED LOCATION		No Separation Reason	
8	831-03-3156	A	B	ACHBERGER	233102688	IMKLHJ, Inc.	VT	2073194	500104100	OBFUSCATED LOCATION		No Separation Reason	
9	803-71-2118	A	B	ACHEA	263674871	GIFFEK, Inc.	MI	586696	000005457	GKFIJ, Inc.		No Separation Reason	
10	808-89-5622	A	E	ACHEA	233102690	IIEGHH, Inc.	PA	286650	610867500	OBFUSCATED LOCATION		No Separation Reason	
11	811-27-5801	A	R	ACHEAMPONE	233102690	IIEGHH, Inc.	NY	8411588	610615800	OBFUSCATED LOCATION		No Separation Reason	
12	810-45-8349	A	O	ACHEAMPONG	52051630	SMLMKS, Inc.	NY	5360651	110475800			No Separation Reason	
13	811-14-2653	A	A	ACHEAN	261597527	GLMKHJ, Inc.	PA	2787817	090920300			No Separation Reason	
14	835-36-4038	A	J	ACHEAON	233102690	IIEGHH, Inc.	NY	8411588	610610300	OBFUSCATED LOCATION		No Separation Reason	
15	809-58-6377	A	L	ACHEATEL	233102688	IMKLHJ, Inc.	MI	424357	500282100	OBFUSCATED LOCATION		No Separation Reason	
16	832-32-2477	A	C	ACHEESEMAN	233102688	IMKLHJ, Inc.	WV	0000750131	500071700	OBFUSCATED LOCATION		No Separation Reason	
17	820-77-2006	A	J	ACHEIGHBERGER	52051630	SMLMKS, Inc.	NY	5360651	110417100	OBFUSCATED LOCATION		No Separation Reason	
18	816-52-2745	A	F	ACHEKIAN	261597527	GLMKHJ, Inc.	NY	874642	090975400	OBFUSCATED LOCATION		No Separation Reason	
19	823-56-4406	A	L	ACHEKIAN	233102690	IIEGHH, Inc.	NY	8411588	610177800	OBFUSCATED LOCATION		No Separation Reason	
20	818-55-9596	A	A	ACHEKIAN	20652458	GDEHKJ, Inc.	NY	8429646	00744000	OBFUSCATED LOCATION		No Separation Reason	
21	827-90-5472	A	N	ACHEKZY	233102690	IIEGHH, Inc.	NY	8411588	610610300	OBFUSCATED LOCATION		No Separation Reason	
22	828-18-2438	A	B	ACHEKZY	233102688	IMKLHJ, Inc.	OR	3305158	500670500	OBFUSCATED LOCATION		No Separation Reason	
23	835-24-0742	A	E	ACHEKZY	233102688	IMKLHJ, Inc.	OR	3305158	500274500	OBFUSCATED LOCATION		No Separation Reason	
24	813-25-1919	A	T	ACHELBEIN	233102690	IIEGHH, Inc.	PA	286650	620861500	OBFUSCATED LOCATION		No Separation Reason	
25	809-29-5810	A	B	ACHELDER	233102689	KNIHNM, Inc.	NY	8420652	000000869			No Separation Reason	
26	823-92-4124	A	M	ACHELLES	52051630	SMLMKS, Inc.	PA	7151362	110148700	OBFUSCATED LOCATION		No Separation Reason	
27	823-92-4124	A	M	ACHELLES	233102690	IIEGHH, Inc.	PA	286650	640638300	OBFUSCATED LOCATION		No Separation Reason	
28	829-77-7496	A	E	ACHER	233102689	KNIHNM, Inc.	RI	001860852	000000833			No Separation Reason	
29	814-58-8329	A	M	ACHERNICH	233102690	IIEGHH, Inc.	PA	286650	610867500	OBFUSCATED LOCATION		No Separation Reason	
30	826-81-7150	A	B	ACHERS	233102690	IIEGHH, Inc.	NY	8411588	610617100	OBFUSCATED LOCATION		No Separation Reason	
31	822-66-6301	A	J	ACHESS	233102690	IIEGHH, Inc.	PA	286650	610867400	OBFUSCATED		No Separation Reason	

Creating Custom Reports

webManager

Insight Reports

- [New Report](#)
- [My Reports \(0\)](#)
- [Company Message](#)
- [Select Company](#)
- [Client Support](#)

My Account

Resource Center

Report Parameters

Select the report parameters for your report. When you have chosen all of the required parameters, click 'Continue'.

* Required Field Data current through: 04/09/2013

Report Header:

Reporting Structure (ARAMARK CORPORATION - A533):*

- SMLMKS, Inc.
- DIGLLJ, Inc.
- EFHLIE, Inc.
- EGILFC, Inc.
- FDKIIG, Inc.
- KJIMOR, Inc.
- KJJJMN, Inc.
- KQORQP, Inc.
- LPJKRN, Inc.
- MJIIDJ, Inc.
- MJMKM, Inc.
- MRMKJK, Inc.

Date Range:*

- Last Week
- Last Month
- Last Quarter

Custom Date Range (24 month maximum. Start Date can be no earlier than 1/1/2010)

Start Date:

(mm/dd/yyyy)

End Date:

(mm/dd/yyyy)

Choose Filters:

FEIN:

SUI:

Report Sections:*

- Financial Impact
- Activity / Performance Summary
 - Separations Received
 - Claims Processed
 - Late Claims Received
 - Requests For Information
 - Claims Protested
 - Claims Not Protested
 - Claim Decisions Received
 - Appeals Filed
 - Hearings Scheduled
 - Hearing Decisions Received

Reference Period:

- None
- Previous Period
- Same Period, Last Year
(Allows you to compare periods side by side)

Customize segments for review

Custom Summary – Sample

TAX MANAGEMENT SERVICES

JULIE A HARRISON
TEST EMPLOYER - 30006

Privacy Policy
Contact Us
Report Glossary
Logout

1 of 1

[Back](#)
[Print](#)
[Edit Parameters](#)
[Save](#)
[Export](#)
[My Reports](#)

ARAMARK CORPORATION

Custom Unemployment Activity Performance Summary

4/2/2013 - 5/2/2013

Financial Impact *Detailed results are available by clicking the links below.*

4/2/2013 - 5/2/2013

Charge Credits Received	(\$93,448.28)
Total Liability Avoided Or Suspended	\$738,795.07
Total Benefit Charges Received	\$1,854,388.37

Activity/Performance Summary *Detailed results are available by clicking the links below.*

4/2/2013 - 5/2/2013

Separations Received	3,202
Claims Processed	2,445
Late Claims Received	17
Requests For Information	384
Claims Protested	207
Claims Not Protested	2,238
Claim Decisions Received	318
Appeals Filed	7
Hearings Scheduled	29
Hearing Decisions Received	25
2nd Level Appeals Filed	2
2nd Level Appeal Decisions Received	7
Overall Win Rate (%)	88.63%
Total Liability Avoided Or Suspended	\$738,795.07
Overall Loss Rate (%)	11.37%
Total Unfavorable Liability	\$204,974.88

Sample includes only volume of claims processed, along with data relating to controllable compliance issues

Saving Templates

EQUIFAX TAX MANAGEMENT SERVICES

Privacy Policy → Contact Us → Report Glossary → Logout → JULIE A HARRISON TEST EMPLOYER - 30006

webManager

Report Template

Enter a name and a description for this report. Click 'Save' to save this report template.

* Required field

Name:

Description:

Once created and saved, templates can be updated as necessary

Terms and Conditions → Equifax and the Equifax marks used herein are registered trademarks of Equifax, Inc. © 2013 Equifax Workforce Solutions, a/k/a TALX Corporation, a wholly owned subsidiary of Equifax Inc., Atlanta, Georgia. All rights reserved.

Access to Stored Templates

Multiple report templates can be designed to provide specific information needed for different internal audiences

My Reports

✔ Your report template has been saved.

Click on the name of the saved report template below to view the report details. Please note: You are running a live report and some larger reports may take longer to run.

[New Report](#)

[Results Inbox](#) **Manage Saved Reports**

Report Templates

Name	Type	Created	Action
Quarterly Corporate Overview	Custom Unemployment Summary	05/10/2013	→ Run
ytd report	Executive Summary	04/24/2013	→ Run
ESR schedule	Executive Summary	04/24/2013	→ Run
CUAPS schedule	Custom Unemployment Summary	04/24/2013	→ Run
UAPS schedule	Unemployment Summary	04/24/2013	→ Run

Unit Performance Analysis

Provides measurements across subsidiaries or internal reporting structures

ARAMARK CORPORATION

Unit Performance Analysis

2/25/2013 - 5/3/2013

Enables employer to “drill down” for data relating to locations reporting under each higher level within structure

Unit ^	Misconduct Discharge Decisions	% Won	Voluntary Resignation Decisions	% Won	Poor Performance - No Misconduct - Not Protested	% Of Claims Not Protested
	529	71 %	746	92 %	88	1 %
	63	71 %	118	92 %	3	0 %
	0	0 %	3	100 %	0	0 %
EGILFC, Inc.	5	80 %	10	100 %	2	2 %
FDKIIG, Inc.	20	65 %	59	92 %	10	0 %
GKJKHH, Inc.	29	55 %	26	96 %	5	2 %
HGGFHH, Inc.	1	0 %	5	100 %	3	8 %
KIJMOR, Inc.	174	74 %	285	92 %	28	1 %
KJJJMN, Inc.	34	62 %	36	89 %	5	11 %
KQORQP, Inc.	90	69 %	52	94 %	14	15 %
LPJKRN, Inc.	0	0 %	0	0 %	0	0 %
MJIIDJ, Inc.	0	0 %	2	100 %	0	0 %
MRMKJK, Inc.	61	72 %	87	90 %	10	4 %
NNMHMJ, Inc.	39	77 %	35	86 %	2	3 %

Additional Features – Five Quarter Analysis

5 - Quarter Analysis

Claim Volume & Protested Claims



[View Chart](#)

Claim Decisions - Wins & Losses



[View Chart](#)

Appeals Filed & Hearings Scheduled



[View Chart](#)

Quick and easy access to data for analyzing trends in activity

Five Quarter Analysis – Sample Chart

EQUIFAX TAX MANAGEMENT SERVICES

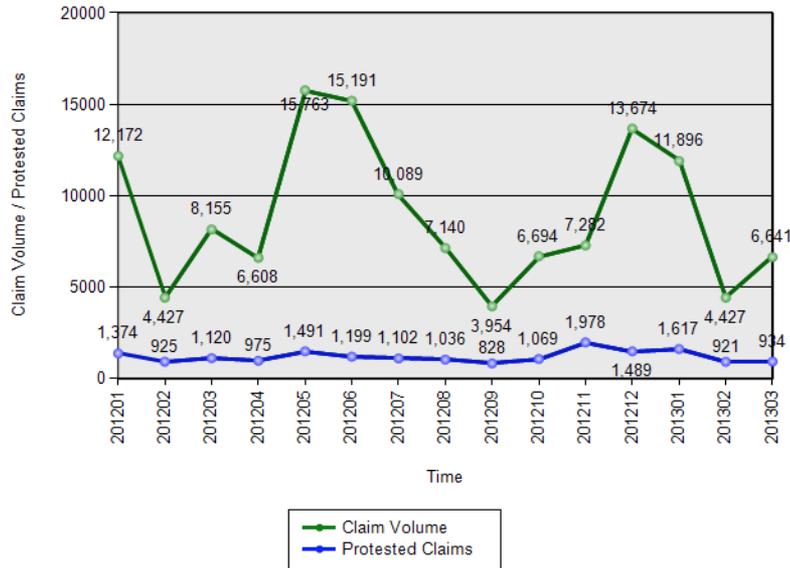
Privacy Policy → Contact Us → Report Glossary → Logout →

JULIE A HARRISON
TEST EMPLOYER - 30006

1 of 1

[Back](#) [Print](#) [Edit Parameters](#) [Export](#) [My Reports](#)

ARAMARK CORPORATION
Claim Volume & Protested Claims
 1/1/2012 - 3/31/2013



Additional Features – Educational Needs

<u>Hearing Notice Received After Hearing Date</u>	2
% Of Hearings Scheduled	0.53%
Potential Liability	\$13,156.55
<u>Hearings Lost - Employer Did Not Attend</u>	15
% Of Unfavorable Hearing Decisions	15%
Potential Liability	\$75,944.65
<u>Hearings Lost - No Firsthand Testimony</u>	3
% Of Unfavorable Hearing Decisions	3%
Potential Liability	\$8,300.20
<u>Decisions Lost - Insufficient Documentation</u>	66
% Of Unfavorable Decisions	14.8%
Potential Liability	\$257,159.44
<u>Decisions Lost - No Proof Of Deliberate Misconduct</u>	182
% Of Unfavorable Decisions	40.81%
Potential Liability	\$716,504.61
<u>Decisions Lost - No Misconduct On Last Day</u>	0
% Of Unfavorable Decisions	0%
Potential Liability	\$0.00



Identify locations that may need assistance

Additional Applications – Claim Status

EQUIFAX TAX MANAGEMENT SERVICES

Privacy Policy → Contact Us → Logout → JULIE A HARRISON
TEST EMPLOYER - 30006

webManager

- Claim Status
- [Search](#)
- File Upload
- My Account
- Resource Center

Claim Status

Welcome to your online source for accessing our unemployment database.

Please enter the Social Security Number you would like to search for in the search field below and click the "Search" button.

After the system has located the Social Security Number, you can access other information about the claimant by selecting from the navigation links in the top menu bar. For security purposes, you can only view your company's information.

Please [Contact Us](#) if you have any questions.

Individual Claim Search:

Enter the Social Security Number you would like to search for.

[Terms and Conditions](#) →

Equifax and the Equifax marks used herein are registered trademarks of Equifax, Inc. © 2013 Equifax Workforce Solutions, a/k/a TALX Corporation, a wholly owned subsidiary of Equifax Inc., Atlanta, Georgia. All rights reserved.

Claim Status Sample – Single Claim Details

TAX MANAGEMENT SERVICES

JULIE A HARRISON
TEST EMPLOYER - 30006

[Privacy Policy](#) → [Contact Us](#) → [Logout](#) →

webManager

Claim Status

[Search](#)

[History](#)

[Payroll](#)

[Charges](#)

[Separation](#)

[Contact](#)

File Upload

My Account

Resource Center

History

Individual Claim Search: 000-41-2707
LETITIA DUNN

Enter the Social Security Number you would like to search for.

HISTORY
10/19/2007 TX Quit - Accept other employment. Last day worked was 10/12/2007.
10/22/2007 TX Last employer claim Byb: 10/14/2007. Liability: \$9828
10/22/2007 ~ TX Claim protested.
11/03/2007 TX No charge to your account on this claim.
11/28/2007 TX Hearing has been scheduled from the claimant's appeal. Wednesday, Nov 28 2007 @ 10:30AM
12/05/2007 TX Original decision denying benefits upheld by hearing officer.
12/19/2007 TX Hearing decision under appeal by claimant.
01/23/2008 TX Disqualified; claimant's appeal was denied at second stage. DQ upheld

[Terms and Conditions](#) →

Equifax and the Equifax marks used herein are registered trademarks of Equifax, Inc. © 2013 Equifax Workforce Solutions, a/k/a TALX Corporation, a wholly owned subsidiary of Equifax Inc., Atlanta, Georgia. All rights reserved.

Additional Applications – Web Separations

Member: JULIE A HARRISON | [My Account](#) | [Log Out](#)

[Settings](#) | [Help](#) | [Contact Us](#)

[Main Menu](#) [CaseBuilder](#) [Separation Entry](#) [More](#)

CaseBuilder

[Home](#) [Search](#) [Claims](#) [Decisions](#) [Hearing Notices](#) **[Separations](#)** [Reports](#) [Reset](#)

[Create New Separation](#) [Submitted Separations](#)

Create New Separation

Fill in the information below. Once you have answered all the Questions, Click Submit. [How to Create a Separation](#)

* Required Field

Employee Information

*Inhouse: TEST CLIENT - S820-S820

*Employee SSN:

Claimant First Name:

Claimant Last Name:

*State:

Key Witness Information

Click to add, edit, or view key witness information.

Name	Phone	Email Address	Edit	Delete
No records to display.				

[+ Add a Witness](#)

[Submit >](#)

Copyright © 2013. All rights reserved [Privacy Policy](#) | [Terms and Conditions](#)

Client Support

User Guides

Click the links below to view a tutorial on how to use Insight Management Reports.

 [Insight - Creating a Report](#) (pdf, 1596 k)

Contact Us

If you have any questions regarding Insight Management Reporting, please contact a customer service representative for assistance at or use the [contact us](#) form.

Frequently Asked Questions

- I cannot find a report that I used to receive?
- How can I access detailed claim information
 - Detail reports are available using the links within each section of the report. Simply click on one of the Blue Underlined Headings and you will be able to view the detail associated with that particular segment of the summary.
- Can I download my reports from the system?
- How much historical information is available in Insight?
- How often is Insight updated?
- Once I determine the format of the report I want to view, can my template be saved and used again the next time I want to create a report?
- Is Insight ever down?
- What portion of my organization's unemployment data am I authorized to see?
- What should I do if I need to request a change to the organizational structure I see in 'Report Parameters'?

WEB SEPARATIONS AND CLAIMS STATUS SCREENS SHOTS



Additional Applications – Claim Status

EQUIFAX TAX MANAGEMENT SERVICES

Privacy Policy → Contact Us → Logout → JULIE A HARRISON
TEST EMPLOYER - 30006

webManager

- Claim Status
- [Search](#)
- File Upload
- My Account
- Resource Center

Claim Status

Welcome to your online source for accessing our unemployment database.

Please enter the Social Security Number you would like to search for in the search field below and click the "Search" button.

After the system has located the Social Security Number, you can access other information about the claimant by selecting from the navigation links in the top menu bar. For security purposes, you can only view your company's information.

Please [Contact Us](#) if you have any questions.

Individual Claim Search:

Enter the Social Security Number you would like to search for.

[Terms and Conditions](#) →

Equifax and the Equifax marks used herein are registered trademarks of Equifax, Inc.
© 2013 Equifax Workforce Solutions, a/k/a TALX Corporation, a wholly owned subsidiary of Equifax Inc., Atlanta, Georgia. All rights reserved.

Claim Status Sample – Claim Details

TAX MANAGEMENT SERVICES

JULIE A HARRISON
TEST EMPLOYER - 30006

[Privacy Policy](#)

[Contact Us](#)

[Logout](#)

webManager

Claim Status

[Search](#)

[History](#)

[Payroll](#)

[Charges](#)

[Separation](#)

[Contact](#)

File Upload

My Account

Resource Center

History

Individual Claim Search: 000-41-2707
LETITIA DUNN

Enter the Social Security Number you would like to search for.

HISTORY
10/19/2007 TX Quit - Accept other employment. Last day worked was 10/12/2007.
10/22/2007 TX Last employer claim Byb: 10/14/2007. Liability: \$9828
10/22/2007 ~ TX Claim protested.
11/03/2007 TX No charge to your account on this claim.
11/28/2007 TX Hearing has been scheduled from the claimant's appeal. Wednesday, Nov 28 2007 @ 10:30AM
12/05/2007 TX Original decision denying benefits upheld by hearing officer.
12/19/2007 TX Hearing decision under appeal by claimant.
01/23/2008 TX Disqualified; claimant's appeal was denied at second stage. DQ upheld

[Terms and Conditions](#)

Equifax and the Equifax marks used herein are registered trademarks of Equifax, Inc.
© 2013 Equifax Workforce Solutions, a/k/a TALX Corporation, a wholly owned subsidiary of Equifax Inc., Atlanta, Georgia. All rights reserved.

Additional Applications – Web Separations Entry Screen

Member: JULIE A HARRISON | [My Account](#) | [Log Out](#)

[Settings](#) | [Help](#) | [Contact Us](#)

EQUIFAX

[Main Menu](#) | [CaseBuilder](#) | [Separation Entry](#) | [More](#)

CaseBuilder

[Home](#) | [Search](#) | [Claims](#) | [Decisions](#) | [Hearing Notices](#) | **Separations** | [Reports](#) | [Reset](#)

[Create New Separation](#) | [Submitted Separations](#)

Create New Separation

Fill in the information below. Once you have answered all the Questions, Click Submit. [How to Create a Separation](#)

* Required Field

Employee Information

*Inhouse: TEST CLIENT - S820-S820

*Employee SSN:

Claimant First Name:

Claimant Last Name:

*State:

Key Witness Information

Click to add, edit, or view key witness information.

Name	Phone	Email Address	Edit	Delete
No records to display.				

[+ Add a Witness](#)

[Submit >](#)

Copyright © 2013. All rights reserved. [Privacy Policy](#) | [Terms and Conditions](#)

Separation Entry – Questions

CaseBuilder

Home
Search
Claims
Decisions
Hearing Notices
Separations
Reports
Reset

Create New Separation
Submitted Separations

Create New Separation

Fill in the information below. Once you have answered all the Questions, Click Submit. [How to Create a Separation](#)

* Required Field

Employee Information

*Inhouse: TEST CLIENT - S820-S820

*Employee SSN:

Claimant First Name:

Claimant Last Name:

*State:

Separation Reason

Select a category that best fits the claimant's reason for separation or employment status: [What's this?](#)

Based on -Involuntary- What best fits the claimant's reason for separation or employment status:

Based on -Attendance- What best fits the claimant's reason for separation or employment status:

Questions

First Day Worked?

Progress:

Key Witness Information

Click to add, edit, or view key witness information.

Name	Phone	Email Address	Edit	Delete
No records to display.				

Separation Entry – Final Review Prior to Submit

1	First Day Worked?	4/30/2013	
2	Last Day Worked?	5/3/2013	
3	Is the effective date of separation the same as the last date worked?	Yes	
4	Job Title?	Sales Associate	
5	What was the date of the final incident?	4/30/2013	
6	Provide a detailed explanation of the final incident, including what and where the incident happened, if there were any admissions or witnesses and what explanation, if any, did he/she give for their actions.	No answer provided.	
7	What is your policy relating to absenteeism and/or tardiness?	Probation	
8	Did he/she violate your company policy?	Yes	
9	Was he/she aware of your policy?	Yes	
10	How was he/she made aware of your policy? Written or Verbal?	Written	
11	Name of the person who discharged him/her?	Holly Jefferson	
12	Title of person who discharged him/her?	Manager	
13	If the claimant had prior warnings, please use the available link to input that information.	Click to Add/View/Edit Prior Incident	
14	Additional comments:	There are no comments at this time.	

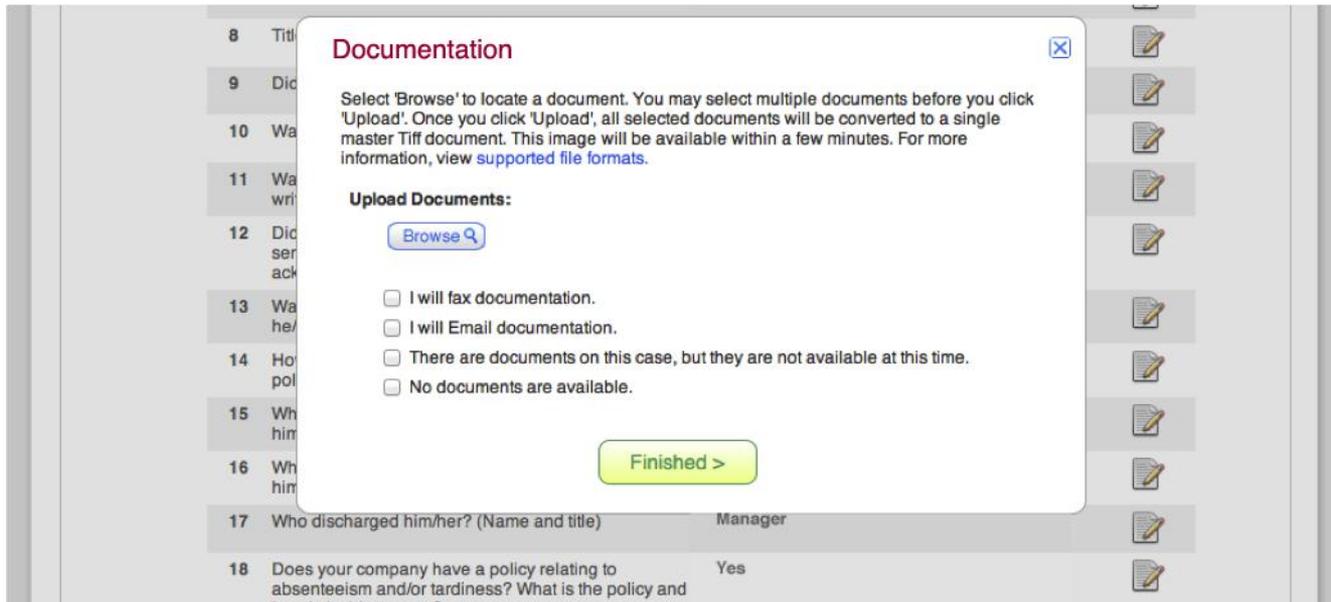
Key Witness Information

Click to add, edit, or view key witness information.

Name	Phone	Email Address	Edit	Delete
John Doe	(555) 555 - 1234			

[+ Add a Witness](#)

Separation Entry – Add Documentation



Separation Entry – Confirmation

Member: JULIE A HARRISON | [My Account](#) | [Log Out](#)

[Settings](#) | [Help](#) | [Contact Us](#)

EQUIFAX

[Main Menu](#) | [CaseBuilder](#) | [Separation Entry](#) | [More](#) ▾

CaseBuilder

[Home](#) | [Search](#) | [Claims](#) | [Decisions](#) | [Hearing Notices](#) | **Separations** | [Reports](#) | [Reset](#)

[Create New Separation](#) | [Submitted Separations](#)

✓ Your Separation has been successfully submitted.

Create New Separation

Fill in the information below. Once you have answered all the Questions, Click Submit. [How to Create a Separation](#)

* Required Field

Employee Information

*Inhouse: TEST CLIENT - S820-S820

*Employee SSN:

Claimant First Name:

Claimant Last Name:

*State:

Key Witness Information

Click to add, edit, or view key witness information.

Name	Phone	Email Address	Edit	Delete
No records to display.				

[+ Add a Witness](#)

[Submit >](#)

Copyright © 2013. All rights reserved

[Privacy Policy](#) | [Terms and Conditions](#)

Separation Entry – Submitted Separations History

Member: JULIE A HARRISON | [My Account](#) | [Log Out](#)

[Settings](#) | [Help](#) | [Contact Us](#)

Main Menu
 CaseBuilder
 Separation Entry
 More

CaseBuilder

Home
Search
Claims
Decisions
Hearing Notices
Separations
Reports
Reset

Create New Separation
Submitted Separations

Below are all separations submitted by your company in the past 90 days. Click "View Details" to see detailed information about that separation. You can search for submitted separations by using the search feature below.

Select One

From: mm/dd/yyyy
To: mm/dd/yyyy
[Search](#)
[Clear](#)
View:

	First / Last Name	SSN	Date/Time Submitted (CT)
<input type="checkbox"/>	ANN EXAMPLE	###-##-1111	05/10/2013 04:00 PM

[Export To Excel](#)
Showing 1-1 of 1

Send Confirmation Email
Send Group Confirmation Email

Copyright © 2013. All rights reserved.

[Privacy Policy](#) | [Terms and Conditions](#)