

*Joint Information Center  
Burlington, VT*



# News Release

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## **DISASTER RECOVERY CENTERS CHANGING OPERATING HOURS**

*Centers will be closed Monday, Oct. 10, Columbus Day*

**BURLINGTON, Vt.** -- Federal and state officials announce that all fixed-site disaster recovery centers will now be open **Monday through Saturday 9 a.m. to 5 p.m. beginning Friday, October 7**. In addition all centers **will be closed Monday, Oct. 10, in observance of Columbus Day**.

It is not necessary for Vermonters affected by Tropical Storm Irene to visit a center in order to receive disaster assistance. In fact, people with storm-related losses are encouraged to register with FEMA before visiting a center.

Register by calling toll-free **800-621-FEMA (3362)**, online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or via a web-enabled mobile device at **m.fema.gov**. Multilingual registration assistance is available if needed. Those with a speech disability or hearing loss who use a TTY can call 800-462-7585 directly; or 800-621-3362 if using 711 or Video Relay Service. The **deadline** to apply for federal disaster assistance is **Monday, Oct. 31**.

Those who have questions about disaster assistance can call **800-621-3362** and select the "help" option. Applicants who would like to speak to someone face to face can visit a center, which is staffed with disaster recovery specialists from various federal, state and local agencies and organizations who can answer questions about disaster assistance.

### **Locations for the fixed-site centers are shown below:**

Municipal Office Building  
119 Park Avenue  
**Lyndonville, VT 05851**

Okemo Market Place  
Between **Cool Moose** and **Dark Side Snowboard Shop**  
57 Pond Street, Suite #4  
**Ludlow, VT 05149**

**(MORE)**

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Rutland Heart Center  
1 Commons Street  
**Rutland, VT 05701**

Dover Town Hall  
120 Taft Brook Road  
**Dover, VT 05341**

Waterbury Fire Department  
43 South Main Street  
**Waterbury, VT 05676**

**Six of the eleven centers are closing this week.**

**The following two centers will close at 6 p.m., Tuesday, Oct. 4**

Living Memorial Park Skating Rink  
61 Memorial Park Drive  
**Brattleboro, VT 05301**

The Rock Church  
473 Woodstock Road  
**Woodstock, VT 05091**

**The following two centers will close at 6 p.m., Wednesday, Oct. 5**

U.S. Post Office (Upstairs)  
2046 Route 4  
**Killington, VT 05751**

Northfield Library (Community Room)  
93 South Main Street  
**Northfield, VT 05663**

**The following two centers will close at 6 p.m., Thursday, Oct. 6**

Bennington Fire Department  
130 River Street  
**Bennington, VT 05201**

Hartford Fire Department  
2<sup>nd</sup> Floor Training Room  
812 VA Cutoff Road  
**White River Junction, VT 05001**

**(MORE)**

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**The mobile disaster recovery center vehicle is open this week in Hancock and South Royalton.** It is equipped with phone and computer connectivity. The following is the vehicle's schedule of visits to Vermont communities:

- **Addison County**  
Hancock Town Hall  
1097 Rt. 100, Hancock 05748  
**Opening noon – 6 p.m., Monday, Oct. 3;**  
8 a.m. – 6 p.m., Tuesday, Oct. 4; and 8 a.m. – 6 p.m., Wednesday, Oct. 5
- **Windsor County**  
South Royalton Journey Church  
412 S. Windsor St., South Royalton 05068  
**Opening noon – 6 p.m., Thursday, Oct. 6;**  
8 a.m. – 6 p.m., Friday, Oct. 7; and 8 a.m. – 6 p.m., Saturday, Oct. 8

*FEMA's mission is to support our citizens and first responders and to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362). Those with a speech disability or hearing loss who use a TTY may call 1-800-462-7585 directly; or call 1-800-621-3362 if using 711 or Video Relay Service (VRS).*

*FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.*

*SBA disaster loan information and application forms may be obtained by calling the SBA's Customer Service Center at 800-659-2955 (800-877-8339 for people with speech or hearing disabilities) Monday through Friday from 8 a.m. to 8 p.m. ET; Saturday and Sunday from 9 a.m. to 5:30 p.m. ET or by sending an e-mail to [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov). Applications can also be downloaded from [www.sba.gov](http://www.sba.gov) or completed on-line at <https://disasterloan.sba.gov/ela/>.*

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